

Dear Club Representative,

I hope that this letter finds you and your club members well. On behalf of Craft Supplies USA, I would like to thank you for your past support and for the opportunity to work with your club and its members.

During 2018, Craft Supplies USA was able to provide over \$80,000.00 in donations to various woodturning chapters in North America. We continue to look forward to working with your woodturning club and their members.

Below are a few minor changes in our support program that will be beneficial for you and your club members to be aware of.

1. Craft Supplies USA now has a Loyalty Rewards program that allows clubs and members to earn Reward Cash points every time they purchase. Reward Cash never expires and can be used anytime. Please encourage club members to visit our website for details on this rewarding program.
2. Please inform us of any changes in club contact information so that the delivery of gift certificates is not interrupted.
3. Each quarter, we will forward a predetermined number of \$10.00 gift certificates to your club. This predetermined number is based upon the number of members in your club. Suggested uses for gift certificates might include as door prizes, raffle drawings and turning competitions. Please note: Certificates are to be passed along to club members for individual use and should not be withheld from club members so as to be used for placing club orders.
4. To ensure that your club is receiving the correct amount of certificates, please provide an up to date roster of your club members to our Club Liaison, Angie McMahon at the beginning of each year.
5. Club Orders- Club members are welcome to pool their orders into a single club order to receive an additional 10% discount off published prices. Club orders earn Reward Cash and can be used at any time. Our Loyalty Rewards program is roughly the equivalent of 3% rebate on purchases. Also, we cover the shipping charges on orders shipped within the contiguous 48 states. For orders shipped to Alaska and Hawaii, actual shipping charges will be added.

Club orders must meet the following requirements:

- The minimum order value of \$1,000.00 after all discounts are applied
- Order must ship to a single address
- One form of payment
- Maximum of 2 gift certificates per club order

Please note the following:

- Freight added items, ie., lathes, grinders, etc, do not qualify for club discounts/free shipping.
- Reward Cash can be used as payment for club orders
- Please submit all club orders by email to: service@woodturnerscatalog.com or by calling our Customer Service Department at 1-800-551-8876

Thank you for your continued club support. We look forward to working with you again this year. If you have any questions, please contact our Club Liaison, Angie McMahon.

Email- amcmahon@woodturnerscatalog.com

Phone- 1-800-551-8876

Fax- 801-377-7742

Sincerely,

Darrel Nish
President